

## **Parents Voice Notes from the meeting held on Thursday 19<sup>th</sup> October 2023**

**Please note, this is a brief summary of discussions with actions rather than detailed minutes of the meeting.**

Firstly I'd like to thank everyone who was able to attend the meeting. It is quite hard to take notes and speak at the same time so the notes below are a brief summary. If you feel I have missed a point you would like to be noted please do let me know and I will add them to the notes.

### **Supporting Parents Understanding of the House Point System.**

Parents wanted a better understanding of how the house system and points work in school.

*Response from the Headteacher:*

There will be a student led review of House Points and Rewards in January as we try to improve the rewards system and make it fit for purpose. Once this has been completed, the results will be feedback to parents at Parents Voice. Essentially the review is asking what students want to receive when they are doing well in school and how they want to be rewarded.

### **Extracurricular Achievements and Recognition**

It was raised that parents wanted a better understanding of how we recognise achievements

*Response from the Headteacher:*

We have a number of strategies for recognising extracurricular achievements in school;

- The Headteachers' newsletter promotes achievements both in and outside of school
- School badges for sport, music, drama presented to students in assembly
- Postcards home
- End of Year Awards Evenings for both whole school achievements and separate sports evening.

### **Feedback on DPR**

Parents were shown the new DPR system again. Not many had seen it as it was yet to be launched to parents. The Headteacher will be receiving more feedback about the system at the next meeting. It was noted that unfortunately parents do not have their own log in, they have to use their child's details.

### **AOB**

- Can DofE be moved to start in Year 9?
  - *This has gone to the DofE Team for consideration.*
- MyEd App is slow – sometimes taking 3 days to update.
  - *We have followed this up with MyEd – it is slow at the school's end as well.*
- Letting students out 3/ 4 mins late means a number are missing the bus.
  - *I have gone back to staff about this and reminded them. We have a new development happening at the front of school which, after completion, will make managing the bus queue significantly easier for the school and should help more students get on the bus.*
- Lack of buses for the amount of students we have.

- *Students still aren't tapping so the bus companies don't believe there are that many children, we have reminded them*
- *Parents asked about how to complain to bus company. Unfortunately, we do not have a direct link to the bus companies as its run by TFL, however should you wish to support us and make a complaint about accessibility for your children please go to the following link for the 667*
  - <https://tfl.gov.uk/help-and-contact/contact-us-about-buses>
- *And for the 804:*
  - [info@nibsbuses.com](mailto:info@nibsbuses.com)
- *Concerns about students crossing the road at Brook Parade, Chigwell.*
  - *We have contacted the council about a possible pelican crossing, but are yet to receive feedback.*
- *Queue jumping at break and lunch*
  - *I have asked staff to be vigilant. It isn't always possible as we have hundreds of students at any one time on any given queue but we would encourage students to let the member of staff know if it is happening as we always act when informed.*