

Redbridge Disability
Parents Information
Guidance SEN Families
Young People Advice
Support Local Offer

RIASS

Redbridge Information Advice Support Service

A free and impartial service for children and young people
with Special Educational Needs and Disabilities and their
parents/carers



The Redbridge Information, Advice and Support Service (RIASS) offer free and impartial support to parents and carers, children and young people (aged 0-25) in relation to Special Educational Needs and Disabilities (SEND).

The Service provides legally based, impartial, confidential and accessible information, advice and support.

The Service will often work with parents and children/young people together but will also provide a service directly and separately to children and to young people aged 16-25.



We can provide

- telephone and email information, advice and support
- face-to face meetings
- we can listen to your views and help you express them
- information and support for parents/carers of children who have been excluded or are at risk of exclusion from school
- support to enable you to prepare for meetings
- information and support to parents in regards to Education, Health and Care Plans and Statements of Educational Needs
- information about all aspects of SEND, including health, social care and the reforms
- access to information about bullying
- help to prevent disagreements from developing into major disputes by encouraging and facilitating early discussions between those involved
- information about the parent forum - helping to influence and shape services for disabled children
- access to information about choosing a school

We will always

- provide impartial and independent information and support to enable you to make decisions
- empower you to ensure that your views, wishes and feelings are heard and valued
- we welcome all views on how you feel the service should be developed in the future

Some of the information available

- the Local Offer
- SEN Support in mainstream schools
- EHC Needs Assessment
- Education, Health and Care Plans
- Personal Budgets